

## **SAMPLE COMPLAINT (THIS IS NOT AN ACTUAL COMPLAINT)**

### **CONTACT INFORMATION**

Full Name: Sardar Singh

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Phone Number: [212-123-4567](tel:212-123-4567)

Address: 111 Main Street, New York, NY

Zip code: 10004

1. Are you 18 or over?

Yes

2. Are you represented by a third party or an attorney in this matter?

No

### **INCIDENT REPORT**

3. On what ground(s) do you believe you experienced discrimination?

Race? Yes

Ethnicity? Yes

Religion? Yes

Nationality? Yes

Gender? No

Disability? No

4. Which U.S. airport were you traveling through?

San Francisco International Airport

5. What was the date and approximate time of the incident?

Date: 3-25-2014, Time: 4:45pm

6. What was the airline and flight number?

Cloudy Airways, Flight 644

7. Are you a member of the TSA Pre Program?

Yes

8. At the security checkpoint, did you walk through a Metal Detector or a Body Scanner (aka Advanced Imaging Technology machine)?

Metal Detector

### **METAL DETECTOR**

9. If you walked through a metal detector, did TSA personnel require you to go through additional screening after you went through the metal detector?

Yes

10. If you walked through a metal detector and were required to go through additional screening, did you go through such screening because the metal detector went off or sounded?

No

11. If you walked through a metal detector and were required to go through additional screening, what type of additional screening did you go through?

I was patted down. - Yes

I conducted a self-pat down. - No

None of the above. – n/a

12. If you walked through a metal detector and were required to go through additional screening, did you feel you were unfairly subjected to extra scrutiny due to your national origin/religion/race, and if so why?

Yes.

I was traveling to New York from San Francisco. I was scheduled to depart at 6:30pm on Cloudy Airways Flight Number 644, from San Francisco International Airport to JFK Airport in New York. At approximately 4:45pm, I waited in line at the Cloudy Airways Security Checkpoint in Terminal 1. I wore a light pink turban, a bright blue running marathon jacket, a black long-sleeved t-shirt, dark blue jeans, and black dress shoes. I also carried a black backpack with a laptop and a black carry-on roller bag. I passed through the metal detector without sounding an alarm. Even though no alarm sounded and I am a Pre member, I was asked by the TSO (white male, late 20s, dark brown hair, buzz cut, beard, approx. 5'6") to step aside for additional screening. I explained to him that I am a Pre member and should not have to be secondarily screened. He said, "No, your turban has to be screened." I explained that I am a Sikh and know my rights. He said, "No, turbans always have to be screened."

TSO Maria Smith, Badge No. 1111 arrived to conduct my turban screening. She said to me, "I have to pat down your turban." I told Officer Smith "No, I don't you want to touch my turban, I will do a self-pat down." Officer Smith said, "It's the rules, I have to pat you

down.” I said, “No, I travel two times a month and always do a self-pat down.” She said, “I don’t care what you do at other airports,” and before I had a chance to respond, she patted my turban down without my permission. She completed a hand-swab test after she patted down my turban and no alarm sounded. She then wanded my turban with a hand-held wand, there was no beep and I was allowed to proceed to my gate.

13. If you walked through a metal detector and were required to go through additional screening, what type of additional screening did you go through?

Turban patdown, screening turban for explosives, turban wanded

14. If known, please enter the name(s) and badge number(s) of the TSA officer(s) who screened you.

The first officer, name and badge number unknown, was a white male, late 20s, dark brown hair, buzz cut, approximately 5’6”.

The second officer was Maria Smith, Badge No. 1111.

15. Were there any witnesses who may have seen / heard what happened?

Yes, my wife Aunty Kaur, her contact information is as follows: [aunty@gmail.com](mailto:aunty@gmail.com); (212) 234-5678.

16. Have you contacted the TSA Customer Service Manager at the airport, or any other DHS component or other federal, state, or local government agency or court about this complaint?

No

17. Has anyone responded back?

N/A

18. Are you completing this form on behalf of another individual?

No